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Ombudsman Request Form for Dispute Resolution

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Consumer Help Line

Ombudsman Request Form

A service provided by the Illinois Association of REALTORS®



The Ombudsman Program is a structured communication and problem-solving service available to consumers and members of the Illinois Association of REALTORS® throughout the State of Illinois to address complaints and questions that may be ethical, transactional, technical and procedural in nature.

- **Help Line: 217-529-2600**
8:30 a.m.-4:30 p.m. Monday - Friday
[About the program](#) ^[1] | [Code of Ethics](#) ^[2] | [IDFPR website](#) ^[3]

To initiate the Ombudsman Process please complete the following request form or download and complete the [Ombudsman Request Form \(.docx\)](#) ^[4] and submit to IAR:

Upon receiving the request form an Ombudsman will be assigned and information relayed. IAR's Ombudsman will initiate communication with the "Complainant" no later than one business day after receipt of assignment.

Date: *

Month Day Year

Your Name: *

Role in the Transaction: *

- Select -

Your Mailing Address: *

Your Phone: *

Your Email: *

Subject Property (if any):

REALTOR® #1 Name: *

REALTOR® #1 Firm: *

REALTOR® #1 Phone: *

REALTOR® #1 Email: *

REALTOR® #2 Name:

REALTOR® #2 Firm:

REALTOR® #2 Phone:

REALTOR® #2 Email:

Has a formal complaint been filed?: *

Yes

No

Please briefly state the concerns you would like to address with an Illinois Association of REALTORS® Ombudsman: *

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Source URL: <http://www.illinoisrealtor.org/ombudsman-request>

Links:

- [1] <http://www.illinoisrealtor.org/disputeresolution>
- [2] <http://www.realtor.org/code-of-ethics>
- [3] <http://www.idfpr.com/>
- [4] http://www.illinoisrealtor.org/sites/illinoisrealtor.org/files/Forms/Ombudsman%20Request%20_protected.docx